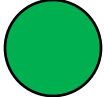
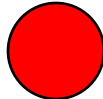

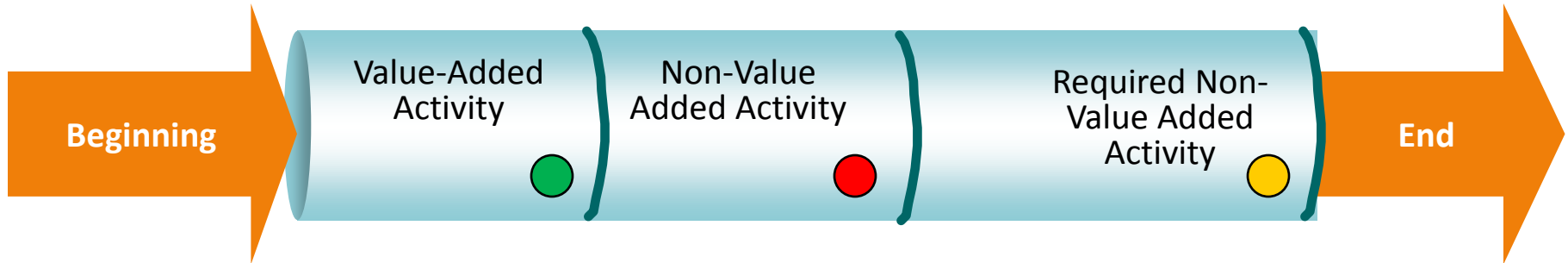


# Concept-Value

- *Value is defined from the vantage point of the client (i.e., what the client needs).*
- *Types of work activities in process steps:*
  - ❖ *Value-added (VA)* 
  - ❖ *Non-valued added (NVA)* 
  - ❖ *Required non-value added (RNVA)* 

# Concept-Value Streams

## *Current State*



## *Future State*

